

UNIFI360 is cohesive communication and collaboration platform. It enables users to be more mobile, productive, and share content through a single system. UNIFI360's ease of use and affordability can help your business efficiently connect to your customers. Whether in the office or remote, UNIFI360 **seamlessly integrates** all of your communication tools into one manageable solution.



UNIFI360 SYSTEM FEATURES

- Auto Attendants
- **Ability to have up to five devices per user**
- Busy Lamp Field/Call Presence Indicators
- Local phone number with unique extension
- **Complete Remote Office Capabilities**
- Call Park
- WebFax
- **Audio & Video Conferencing—Conference Bridge**
- Call Flip
- Busy Lamp Field/Call Presence Indicators
- Voicemail with Transcriptions to email
- **Custom Hold Music & Greetings**
- Page All Phones
- Call Recording
- **File share and backup—2GB per user**
- Caller ID
- Direct Inbound Dialing (DID)/Extension dialing
- Hunt Groups
- **Softphone Mobile & Desktop App**
- Call Waiting & Call Transfer
- 3-way Calling
- **& SO MUCH MORE!**



Highly Reliable



The UNIFI360 Voice Network Is Purpose-Built For Reliability

- East and West coast datacenters provide redundancy and minimize latency
- Stringent prequalification guidelines and proprietary voip network testing help ensure a reliable connection and crystal-clear voice quality

Simplified Scaling & Management



UNIFI360 Scales According To The Needs Of Any Business

- Order service according to the number of users or resources needed today; pay only for what is used
- Ordering additional service is easy and can be spun up quickly
- Scales to a large number of users per business

Increased Productivity & Collaboration



UNIFI360 Makes A More Productive Workforce

- Allows mobile devices to interact seamlessly with the corporate phone system
- Anywhere, anytime, and on any device, creating a more flexible workforce
- Transcribes voicemail messages to text and/or email, allowing for more efficient voicemail management
- Integrated chat, SMS, video conferencing, screen sharing, file sharing and backup extends reach and facilitates increased collaboration

Business Continuity



Ensure That You Never Miss An Important Business Call

- The UNIFI360 mobile app has full business phone functionality to be used in the event that desk phones become unavailable
- Cloud based systems are immune to local outages. UNIFI360 will try all user devices, then dial phone numbers like cell phones, hunt groups, or other auto attendants

Lower Cost



No Hardware To Buy, Install, Manage, Upgrade Or Replace

- Lower infrastructure and operating costs compared to traditional phone service
- Reduces infrastructure and operating costs; no additional hardware to buy
- Consolidates voice and data onto one network
- Flat, per-user rates with unlimited domestic local & long distance calling

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