



**GRANITE**  
TECHNOLOGY SOLUTIONS

# CHARTING SUCCESS TOGETHER

## One Partner for All Your IT, Voice, and Cabling Needs

Not an expert in voice and IT? We are. Granite Technology Solutions can help you meet the demands of the new world of work with all the voice, IT, and cabling services you need, in one place – backed by the reliable, attentive, caring customer support you deserve.

### Why Granite?

- Partners with 100+ Leading Internet Connectivity Carriers
- Help Desk Support
- Custom Onboarding
- Quarterly Business Reviews
- Customer Billing Portal
- Caring Customer Service
- Multichannel Support Ticketing System
- Customer Satisfaction Surveys
- 20 Years of Experience and Counting
- Local, four offices across the state
- We answer our phones, it's kind of our thing!

Secure, Compliant and Connected. Granite UNIFI360 phone system meets industry standards and regulations.



#### Uptime

Reliable multifaceted communication platform with 99.999% uptime.



#### Custom Call Routing

Communication between local gates, ticketing desks, and major airline customer support.



#### Safety

Live 911 alerts are sent to selected team members with information on who placed the call (name, ext, time and date).



#### Integrations

Integrate with Microsoft Teams, Outlook, Google Chrome, and CRM Platforms with web-based APIs.



#### Paging

Page overhead, by zone, over speaker phones, and more from the desk phone or mobile softphone app.



#### CCaaS

Leveraging technology for advanced features such as IVR, georouting, call recording, call reporting, and communication archiving.



#### Repurpose Existing Technology

Saved time and money by integrating existing analog devices with the new UNIFI360 Hosted Phone System.



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# AVIATION CASE STUDIES



## Bozeman Yellowstone International Airport

*Customer since 2014*

"The install was excellent. The equipment is great. I have backend access and can make changes within the system whenever I need to, which is a huge positive."

*Bob Edgar*

**65 VoIP Phones**  
**2 Locations**  
**Monthly Cost Savings**

*Key Features*  
Call Recording for Air Traffic Control  
Multisite Connectivity  
Mobility

## Neptune Aviation

*Customer since 2018*

"We upgraded our phone system last year and have been extremely happy with the service we receive from Granite. Colt and his team have gone above and beyond to make sure all of our support needs are taken care of."

*Nicole Quinn*

**80 VoIP Phones**  
**Multiple Hangers**  
**On-premise to VoIP Uplift**

*Key Features*  
Call Box Integration  
Customized After Hours Call Routing  
Remote Worker Capabilities

