

FIRST MONTANA BANK PARTNERS WITH GRANITE FOR CLOUD SOLUTIONS AND SUPPORT



OVERVIEW

Collaborating with Granite's team on various projects over the years has underscored the value of having a reliable local partner. From installing a hosted phone system to assisting in implementing a new SDWAN solution, a co-managed network, and server projects, First Montana Bank chooses Granite because it acts as a true partner, not just a vendor.

"Anytime I get to work with Granite, I feel like they're part of the bank and that I'm talking to a coworker, as opposed to a vendor."

*Johnny Burke, Vice President - IT Manager
First Montana Bank*



BUSINESS OUTCOMES

First Montana Bank implemented several strategies to ensure that each branch operates independently while having redundancy and coverage solutions in place in case of potential outages.



LEVERAGE THE CLOUD



IMPLEMENT REDUNDANCY



DESIGN CO-MANAGED SOLUTIONS

SERVICES PROVIDED

- UNIFI360 Hosted Phone System
- Co-Managed Network
- SDWAN Solution with a Local Carrier
- Server Project & Support

"The equipment and the solution is great, but where Granite provides added value is their team of people who partner with us."

*Johnny Burke, Vice President - IT Manager
First Montana Bank*



HOSTED BUSINESS PHONE SYSTEM

Since upgrading to a cloud-based phone system, First Montana Bank has experienced enhanced features, zero downtime, and redundancy across multiple locations.



SOFTPHONE APPLICATION



MULTISITE CONNECTIVITY



NETWORK MANAGEMENT PORTAL



BACKUP EQUIPMENT



HANDS-ON TRAINING AND DEPLOYMENT



PRIMARY AND FAILOVER INTERNET CONNECTIONS

"Granite's ability to listen to our needs and deliver custom solutions is exactly what we are looking for."

Johnny Burke, Vice President - IT Manager, First Montana Bank



PROJECTS AND SUPPORT

First Montana Bank has worked with Granite on several projects, including a large server upgrade. Granite provides remote and onsite support to the bank's multiple locations across the state.

FIRST MONTANA BANK'S STORY

First Montana Bank began in 1913 in Libby, Montana, with a simple mission: to help the community grow. Over the years, this small local bank has expanded to ten branches, serving eight communities across western Montana. Granite has partnered with First Montana Bank since 1998.