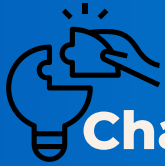


Granite Technology Solutions Empowers Corvallis School District with UNIFI360 Hosted Phone System



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Challenge

Corvallis School District in Corvallis, Montana, faced significant challenges with their outdated Toshiba phone system. The system was failing, replacement parts were becoming scarce, and their vendor, Toshiba, had phased out support. This situation left the school district vulnerable to communication breakdowns, safety concerns, and inefficiencies.



Solution

Granite Technology Solutions stepped in to provide a modern, hosted phone system solution: UNIFI360.

The implementation included a feature set that the school could rely on. Corvallis needed a way to improve communication between staff, parents, and students. With UNIFI360, the school was able to take advantage of features such as text messaging, voicemail-to-email notifications, and create a robust auto-attendant to route callers to the correct office on campus.

As far as technical infrastructure goes - the school's IT department was especially happy with the Yealink T33G and T54W phone models that worked with modern cabling infrastructure, and included wifi capabilities.





“Elevate allows the staff to text parents without giving out their personal phone number.”

Josh Fawcett, Director of Information Technology, Corvallis School District



Results

The implementation of the UNIFI360 brought numerous benefits to Corvallis School District, including:

- **Improved communication** through enhanced call routing, and the ability for staff to text parents without revealing personal phone numbers.
- **Increased accessibility** was achieved by placing phones in every classroom and delivering voicemail transcripts via email.
- **Efficient after-hours call** handling and easy customization.
- **Reliable support** ensured quick issue resolution and responsive assistance.
- **Overall staff satisfaction** was high due to an easy training and onboarding experience.



Favorite Features



MMS and SMS
Messaging



User Guides, Training, and
Support



Custom Call
Routing



Modern Phones with
Ethernet/Wifi Capabilities



Elevate Softphone
Application



Call Tracking and
Reporting