PARK COUNTY
MONTANA

GRANITE
TECHNOLOGY SOLUTIONS

Two Decades of Partnership: How Granite Technology Solutions Supports Park County's Essential Services

Summary

For over two decades, Park County and the City of Livingston have maintained a strong partnership with Granite Technology Solutions for their technology infrastructure needs.

The relationship extends beyond typical vendor-client dynamics, with Granite providing dedicated support for essential community services across multiple departments including Fire, Police, Sheriff, 911 Emergency, and Public Works.

"Granite has been providing services to Park County and the City for over 20 years. The relationship we have built goes beyond the traditional working relationship."

-Erica Hoffman, IT/GIS Director, Park County

Results

Park County and the City of Livingston have experienced significant improvements in their technology infrastructure through their partnership with Granite Technology Solutions:

- Successfully implemented **redundant internet connections** across remote offices, enhancing reliability
- Completed a year-long SD WAN project, **improving network performance** and management
- **Established CAT6 as the minimum standard** across all locations
- Achieved properly documented and **labeled cabling infrastructure** throughout facilities
- Benefited from **responsive service** with quick turnaround times aligned with project goals
- Developed a **relationship that extends beyond business transactions**, as evidenced by Granite's willingness to support community needs even outside conventional service parameters

Community First

"When my children's school needed help with wireless and cabling needs, I reached out to Jayme Branson personally to see if Granite would be willing to help them on a shoe string budget with no IT staff. It had to be done within a couple of weeks while school was not in session and Jayme made it happen immediately."

-Erica Hoffman, IT/GIS Director, Park County

Service Outcomes

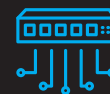MULTISITE CONNECTIVITY PHONE SYSTEM

PRIMARY INTERNET CONNECTIONS

CAT6 CABLING AND CLEANUP

RELIABLE SDWAN SOLUTION

BACKUP INTERNET CONNECTIONS

UPGRADED NETWORK EQUIPMENT